

Your Resident Involvement Strategy

Welcome from Councillor Blossom Young

Purpose

- To share the findings of the survey
- To develop a range of options for local activities and events
- To generate ideas for connecting local activity up to a Borough-wide framework and conversation

Housekeeping

Introducing staff

Help yourself to refreshments

Fire exits and amenities

Photography

Be respectful of each other

Boxes for individual issues

Outline of workshop



Time	Item	Lead
6.40pm	Presentation of survey results	Emma Brunskill- Powell
6.50pm	Breakout – Developing local activities	Simon Ware
7.15pm	Feedback	Facilitators
7.30pm	Break	Simon Ware
7.35pm	Breakout – Connecting the dots	Simon Ware
7.55pm	Feedback	Facilitators
8.10pm	Next steps	Simon Ware

The results of the survey

Survey overview



- In April we published a survey on our Newham Co-Create website, which was open for just over two weeks
- We also held drop-in sessions at libraries and some door-knocking around the Borough
- We got over 100 responses with feedback on proposed principles, activities and communication preferences
- These results have formed the foundation of today's workshop on how to shape this next stage of strategy

The principles



Transparency

We should always tell residents what is happening with their homes and communities. Being clear and honest helps everyone trust each other.

Inclusivity

We will make sure everyone can join in, no matter who they are or what they can do. We will remove any obstacles so everyone feels included.

Accountability

We want residents to be able to check if the council is doing a good job. This can be done through regular meetings, reviews, and clear reports.

Empowerment

We will help residents take charge of things that matter to them. We will give them the tools, support, and training they need to make a difference.

Collaboration

We will work together with residents like partners. We will make decisions and solve problems together to build a stronger community.

Responsiveness

We will show that we are listening by acting on what residents say. We will make sure their concerns and ideas lead to real changes.

Community Building

We will bring residents together to solve problems, celebrate good things, and create a sense of belonging.

Sustainability

We will focus on long-term plans that keep people involved and improve things over time. We will regularly check and update the plans based on what residents say and need.

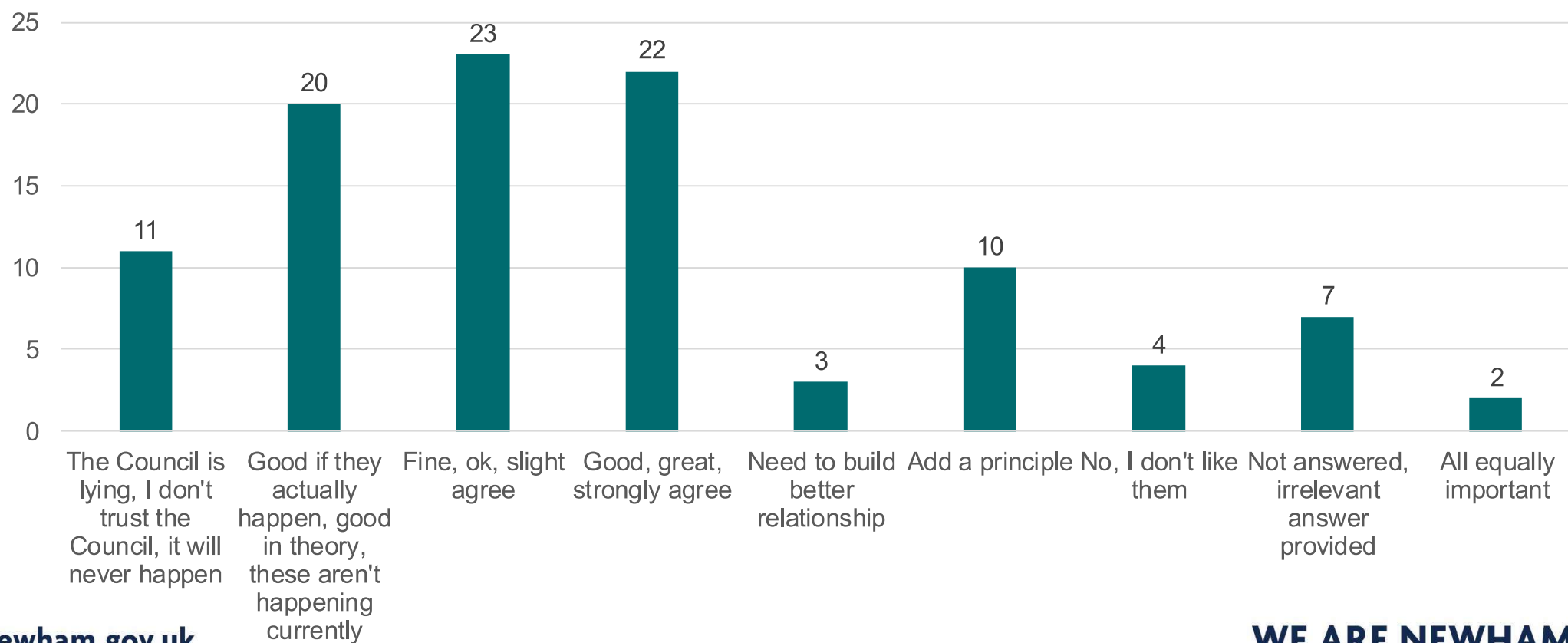
Trust-Building

We will show we can be trusted by always keeping our promises. Trust is the key to a good relationship.

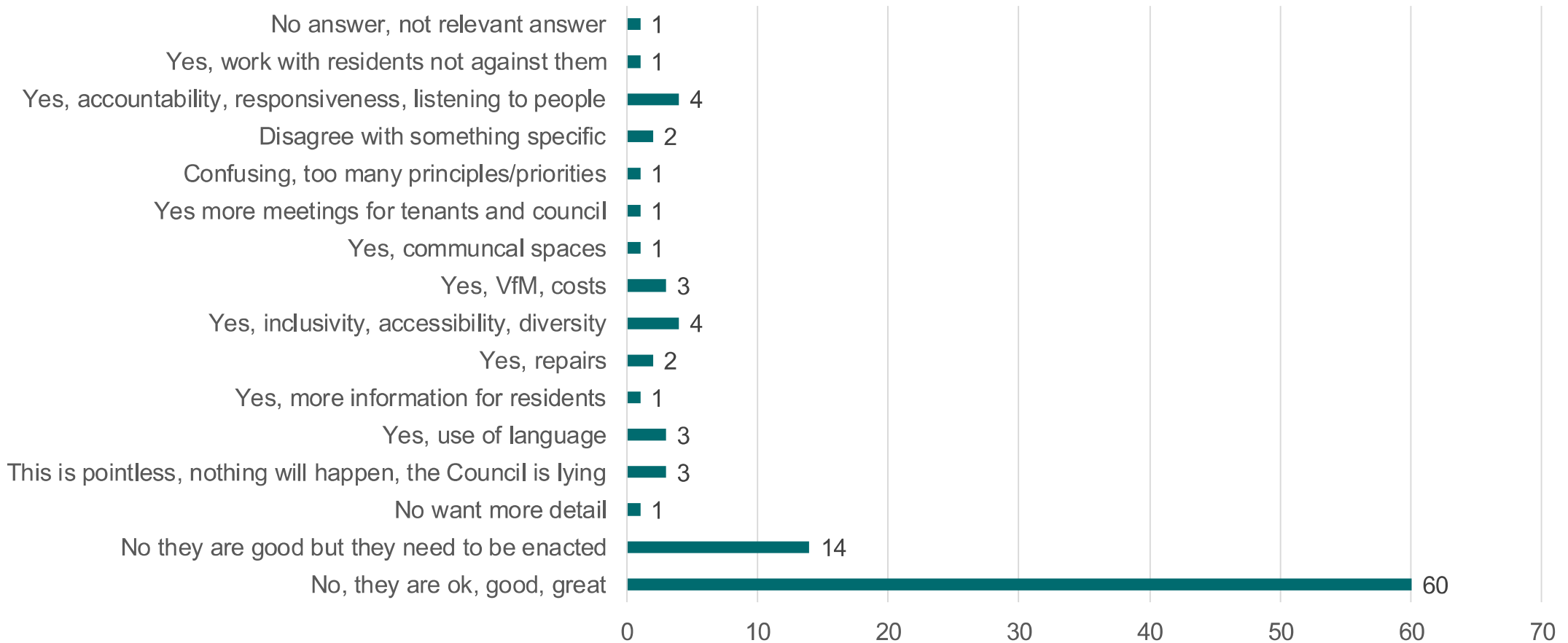
Respect

We will treat all residents with kindness and value their ideas and contributions.

What did you think of the principles?



What would you change about the principles?



How did you rank the principles?

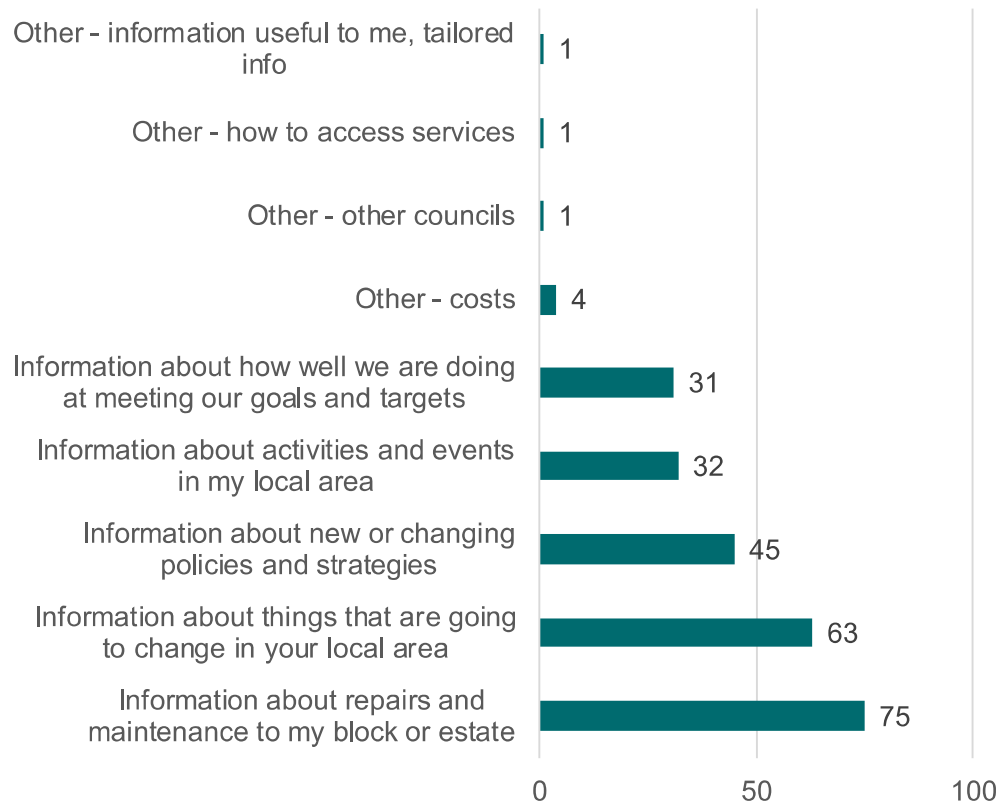


Rank	Principle	Average (lower represents higher priority)
1	Transparency	3.7
2	Accountability	3.7
3	Responsiveness	4.4
4	Inclusivity	5.3
5	Collaboration	5.6
6	Empowerment	5.9
7	Trust-Building	6.2
8	Respect	6.6
9	Community-building	6.6
10	Sustainability	7

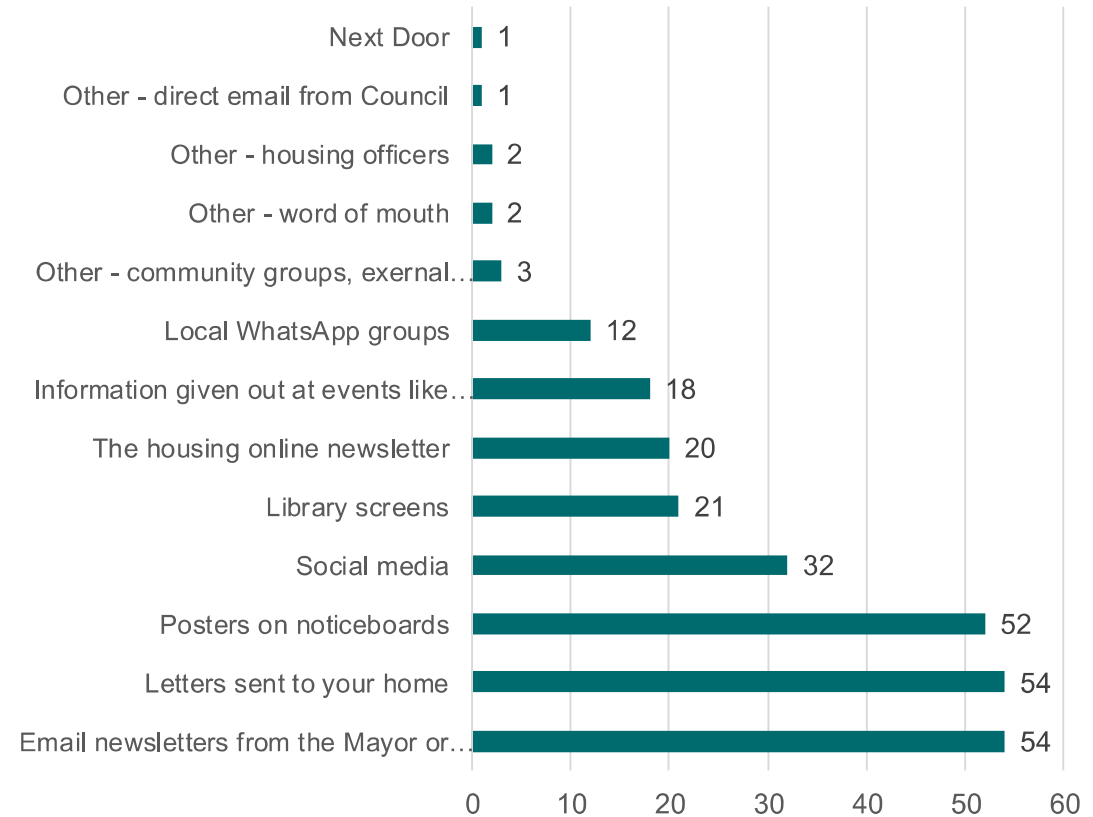
How do you want to talk to us?



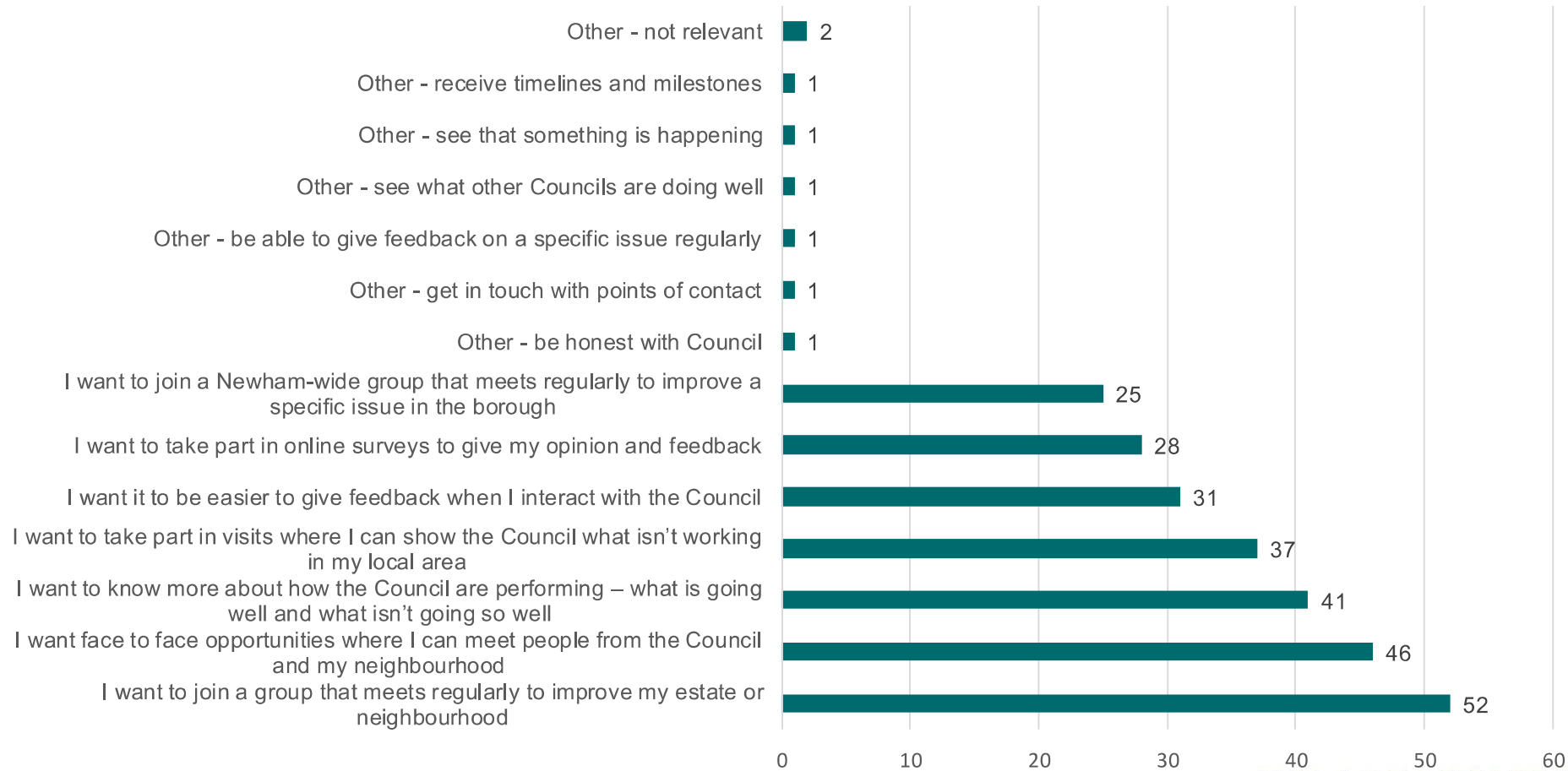
Most important information for residents to receive



Most important ways of communicating with residents



What kind of activities do you want to see?



Workshop 1: Locally based activities

Workshop 1 (30 minutes)

1. You are asked to put forward and write down a variety of ideas for local activities that would engage your community in solving issues relating to your homes and drive improvements to your blocks and communal spaces.

2. Sort your list of activities by deciding if:

- They are ongoing or take place as and when needed.
- Activities require council officer involvement or can be delivered by residents independently.

3. Agree 5 priority activities with stickers.

4. Table host to provide summary.

Some examples from workshop 1

Face to face events and meetings with council representatives to discuss concerns

Residents coming together to improve the local area

Ideas for improving communication and information sharing including online opportunities and using notice boards more effectively

Bring different services together to walk around and see the issues on the estate with residents

Feedback (10 minutes)

Workshop 2: Connecting the dots to create a borough-wide framework

Workshop 2 (25 minutes)

Table discussion

You are asked to discuss how your 5 priority activities can link into a borough-wide plan. Please consider how:

- Information and ideas from local activities flows from residents into the council and vice versa.
- How all those local conversations come together to share learning and feed into the bigger picture.

Use flipchart paper to map out your ideas.

For example – how would local groups from different areas communicate and work together?



And how can all that information feed into lasting improvements to the Council's housing service?

Some examples from workshop 1

Groups coming together from across the borough to discuss shared issues with council officers

Residents need to know how their input has been used – feedback processes and updates are needed

Opportunities for residents to learn from each other about what is working in other areas

Regular updates from the council that share information about the activities going on and opportunities to get involved

Feedback (10 minutes)

Next steps

Next steps

- Creating a draft Resident Involvement Strategy and activity plan based on your ideas and the findings of the survey.
- Consulting with you on the draft strategy in the summer.
- To launch the new strategy in the autumn.
- Updates to be provided via Co-Create.
- Contact us at getinvolved.housing@newham.gov.uk

Thank you.